







# TREASURY

As we continue to monitor the COVID – 19 Pandemic, please be aware of the following updates, as they pertain to new guidelines for our department.



## KEY THINGS YOU SHOULD KNOW

- ✓ Treasury hours of operation are Mon – Fri, 8:30 am to 4:30 pm
- ✓ Appointments are required for **ALL** transactions for the Treasury department, except when making child support payments and general tax payments on properties that are **NOT** in Foreclosure, Bankruptcy or Tax Lien. Call **216-443-7420** to schedule your appointment 
- ✓ Walk in appointments are **NOT** permitted 
- ✓ Mask are required 
- ✓ Please expect longer wait and processing times 
- ✓ Due to social distancing guidelines, occupancy is limited, and entry is reserved for 1 person per transaction (certain exceptions may be permitted) 
- ✓ Taxpayers are encouraged to pay online, over the phone or by mail (details are listed below)
- ✓ Drop Box is available at Cuyahoga County Administrative Headquarters, located at 2079 East Ninth Street, Cleveland OH, 44115 for payments made by check or money order,   
**NO CASH PAYMENTS**

## WE ARE HERE TO ASSIST

**Visit our website:**  
[treasurer.cuyahogacounty.us](http://treasurer.cuyahogacounty.us)

**Email:**  
[treascomment@cuyahogacounty.us](mailto:treascomment@cuyahogacounty.us)  
(request made online will be addressed within  
24 – 48 hours, Mon – Fri)

**Call our office:**  
216-443-7420, Mon – Fri, 8:30 am – 4:30 pm



## PAYMENT OPTIONS

**To pay by credit card or E-check:**  
visit our website: [treasurer.cuyahogacounty.us](http://treasurer.cuyahogacounty.us)

**Call Official Payments Corporation at (credit card payments only):**  
800-272-9829 Cuyahoga County jurisdiction code is 4501  
800-487-4567 press option #1, then press option #4  
(Person-to-Person)

**Drop Box, located at:**  
Cuyahoga County Administrative Headquarters  
2079 East 9th Street, Cleveland, Ohio 44115



Cuyahoga County  
Together We Thrive